

FIG.1

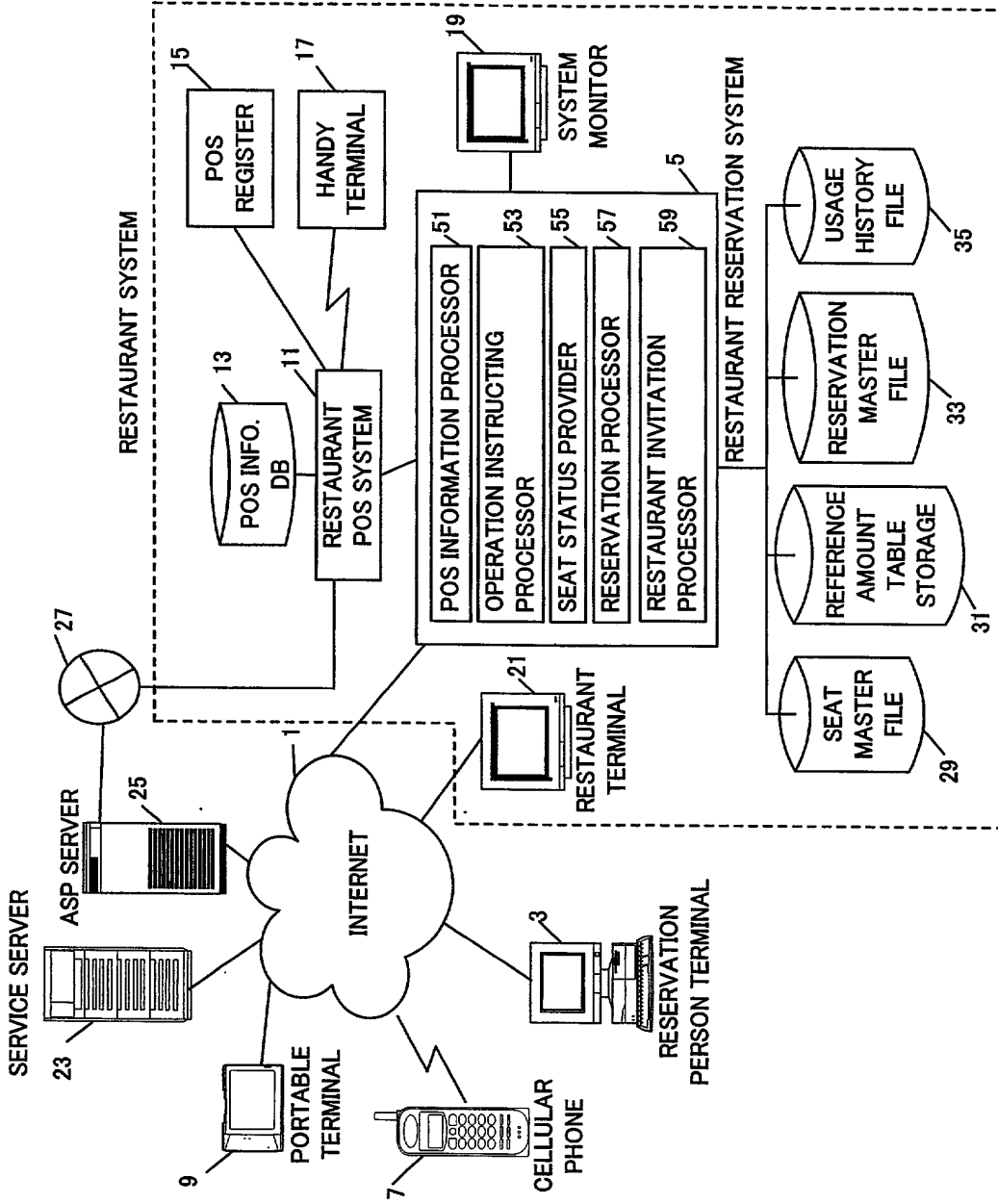
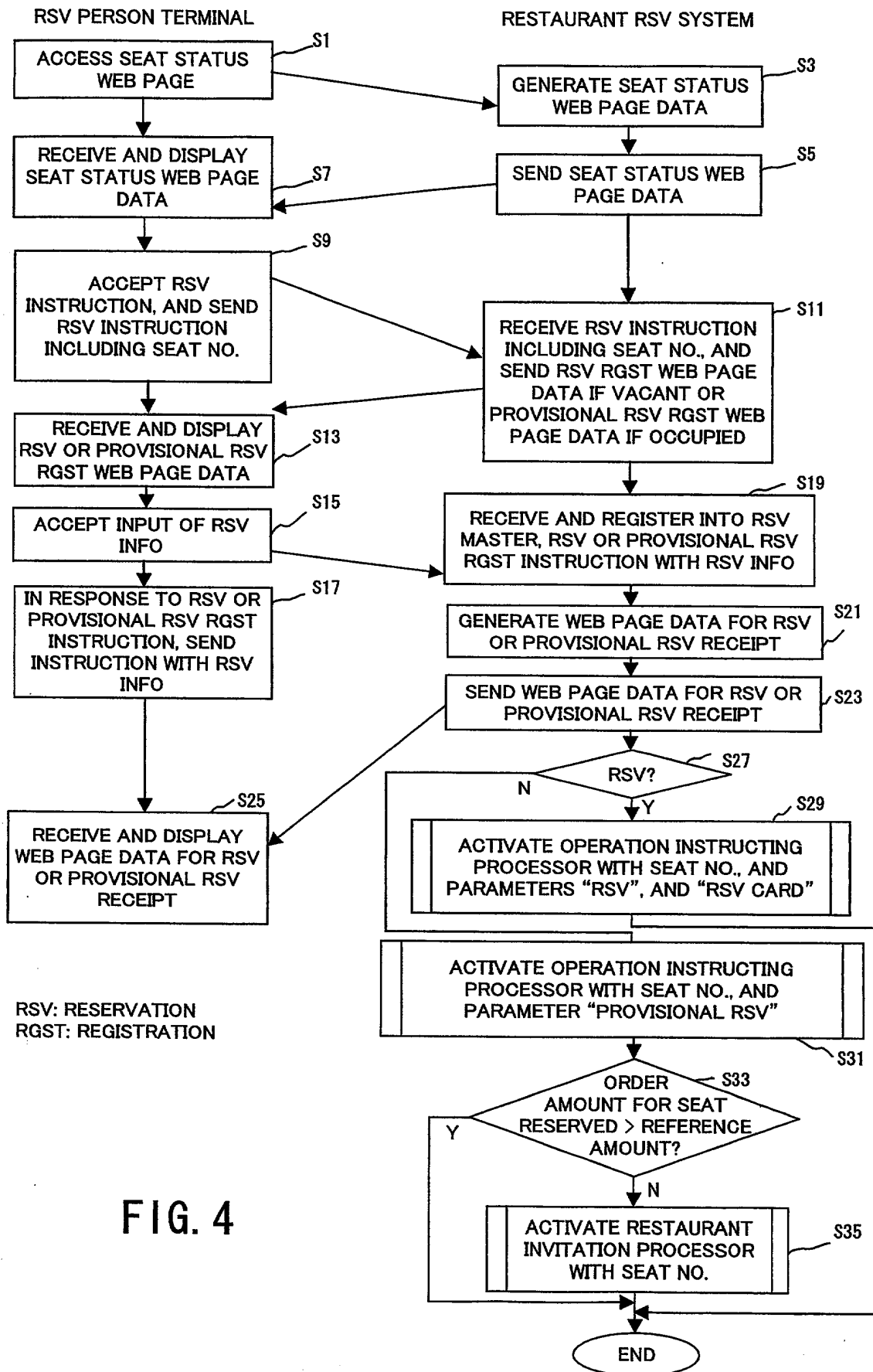


FIG.3



501			502		503									
KEY			BASIC SEAT INFO.		USAGE STATUS INFORMATION									
SEAT NO.	TYPE	CAPACITY	DATE	TYPE	START TIME	NO. OF CUSTOMERS	PURPOSE	ACCUMULATED USAGE AMOUNT	REFERENCE ATTAINMENT TIME	END TIME	..			
1	001	1	04	2										
2	002	1	04	2	1900	04	REUNION PARTY	00010500						
=====														
11	0011	2	08	2										
12	0012	3	01	2	1800	01		00005230	1920					

504											
RESERVATION INFORMATION											
RECEIPT DATE	RECEIPT TIME	NAME	E-MAIL ADDRESS	RESERVED NO. OF PERSONS	MALE	FEMALE	PURPOSE	ACCEPTABILITY OF CHANGE	INVITATION STATUS FLAG	..	
1											
2	20010926	1850	KAZUKO YAMAKAZU@MB. YAMAMOTO YAMACHAN. CO. JP	4	0	4	REUNION PARTY	2			
11											
12	20010926	1800	HIROSHI TANAKA MGSCORP. NE. JP	4	2	2	REUNION PARTY	1			

FIG. 5

601		602									
KEY		RESERVATION INFORMATION									
SEAT NO.	RECEIPT DATE	RECEIPT TIME	NAME	E-MAIL ADDRESS	RESERVED NO. OF CUSTOMERS	MALE	FEMALE	PURPOSE	ACCEPTABILITY OF CHANGE	INVITATION STATUS FLAG	..
1	004	20010926	1930	YOSHIKO ITO	ITOTOSI@CCC. DDDDDD.CO.JP	4	2	2		2	
2	007	20010926	1930	YUKIO ABE	ABEYUKI@AAA. BBBBBB.CO.JP	6	3	3	PARTY	2	
3	008	20010926	1930	KINJI ETO	ETOKIN@INFOYYY. NE.JP	8	0	0		2	
4	012	20010925	1920	KOUJI UYAMA	UEKOU@INFOXXX. NE.JP	1	1	0		2	
5											

FIG. 6

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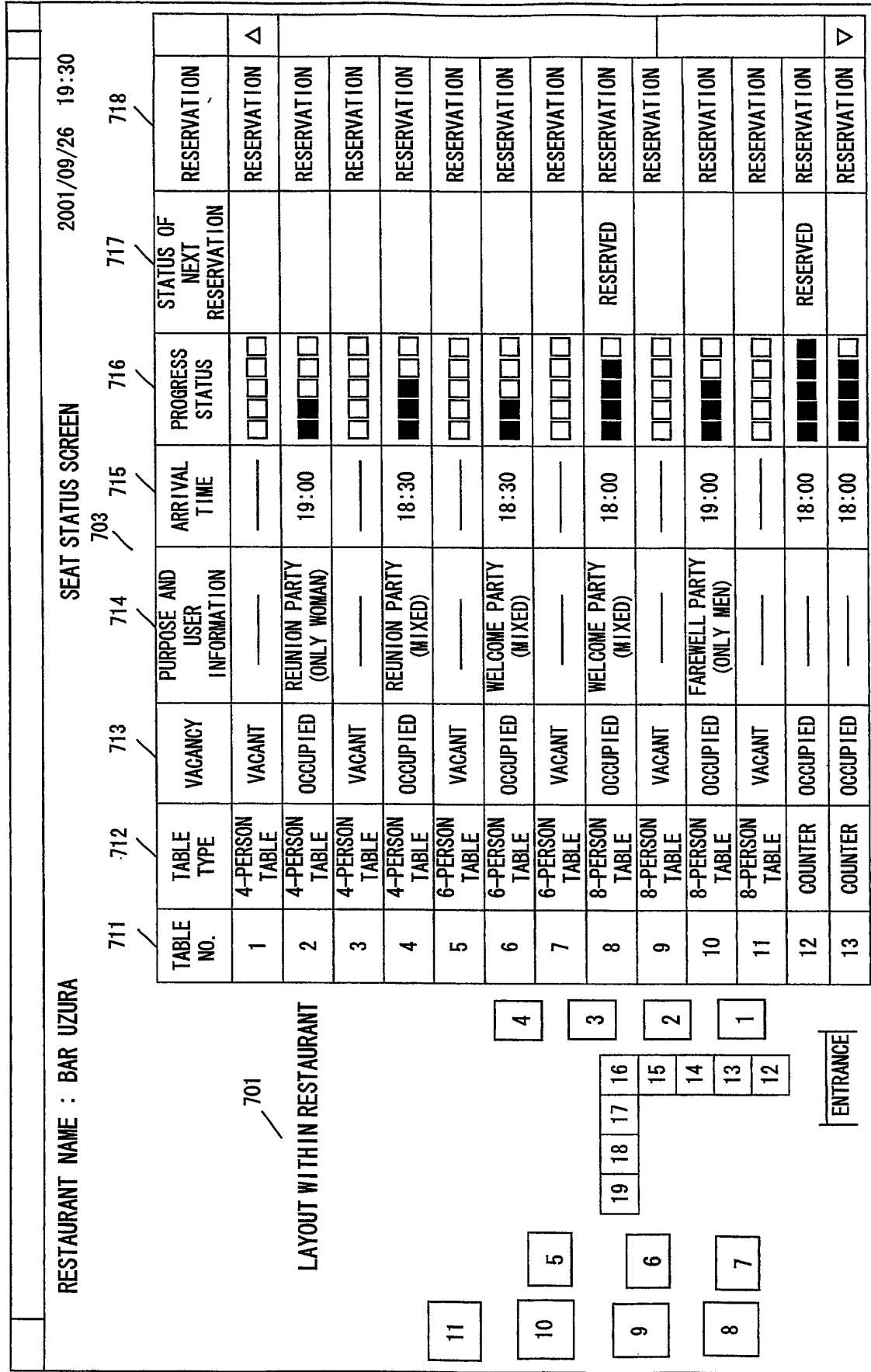


FIG. 7

RESERVATION SCREEN		2001/09/26 19:30
801	RESTAURANT NAME	BAR UZURA
802	TABLE NO.	7
803	TABLE TYPE	6-PERSON TABLE
804	VACANT OR OCCUPIED	VACANT
805	NAME	YUKIO ABE
806	E-MAIL ADDRESS	ABEYUKI@AAA.BBBBBBBB.CO.JP
807	NO. OF PERSONS FOR RESERVATION	6 PERSONS (INCLUDES: 3 MALES, 3 FEMALES)
808	PURPOSE	<div> <div> PARTY </div> <div> WELCOME PARTY PARTY FAREWELL PARTY REUNION PARTY NOT SPECIFIED </div> </div>

RESERVE

809

810

FIG. 8

PROVISIONAL RESERVATION SCREEN		2001/09/26 19:30	
901	RESTAURANT	BAR UZURA	
902	NAME		
903	TABLE NO.	4	
904	TABLE TYPE	4-PERSON TABLE	
905	VACANT OR OCCUPIED	OCCUPIED	
906	NAME	YOSHIKO ITO	
	E-MAIL ADDRESS	ITOYOSI@CCC.DDDDDDD.CO.JP	
907	NO. OF PERSONS FOR RESERVATION	4 PERSONS (INCLUDES: 2 MALES, 2 FEMALES)	
908	PURPOSE	NOT SPECIFIED ▼	
909	CHANGE TO ANOTHER TABLE	2 (1: ACCEPTABLE, 2: UNACCEPTABLE)	

910
PROVISIONALLY RESERVE

FIG. 9

		2001/09/26 19:30	
FOLLOWING RESERVATION WAS ACCEPTED. PLEASE COME TO OUR RESTAURANT BY 19:50.			
1001	RESTAURANT	BAR UZURA	
1002	NAME		
1003	TABLE NO.	7	
1004	TABLE TYPE	6-PERSON TABLE	
1005	VACANT OR OCCUPIED	VACANT	
1006	NAME	YUKIO ABE	
1007	E-MAIL ADDRESS	ABEYUKI@AAA.BBBBBB.CO.JP	
1008	RESERVED NO. OF PERSONS	6 PERSONS (INCLUDES: 3 MALES, 3 FEMALES)	
	PURPOSE	PARTY	

FIG. 10

		2001/09/26 19:30	
<p>FOLLOWING PROVISIONAL RESERVATION WAS ACCEPTED. WE WILL INFORM YOU OF TIMING TO VISIT OUR RESTAURANT BY E-MAIL, SO PLEASE WAIT FOR A WHILE.</p>			
1100	RESTAURANT NAME	BAR UZURA	
1101	TABLE NO.	4	
1102	TABLE TYPE	4-PERSON TABLE	
1103	VACANT OR OCCUPIED	OCCUPIED	
1104	NAME	YOSHIKO ITO	
1105	E-MAIL ADDRESS	ITOYOSI@CCC.DDDDDDD.CO.JP	
1106	RESERVED NO. OF PERSONS	4 PERSONS (INCLUDES: 2 MALES, 2 FEMALES)	
1107	PURPOSE	PARTY	
1108	CHANGE TO ANOTHER TABLE	2 (1: ACCEPTABLE, 2: UNACCEPTABLE)	

FIG. 11

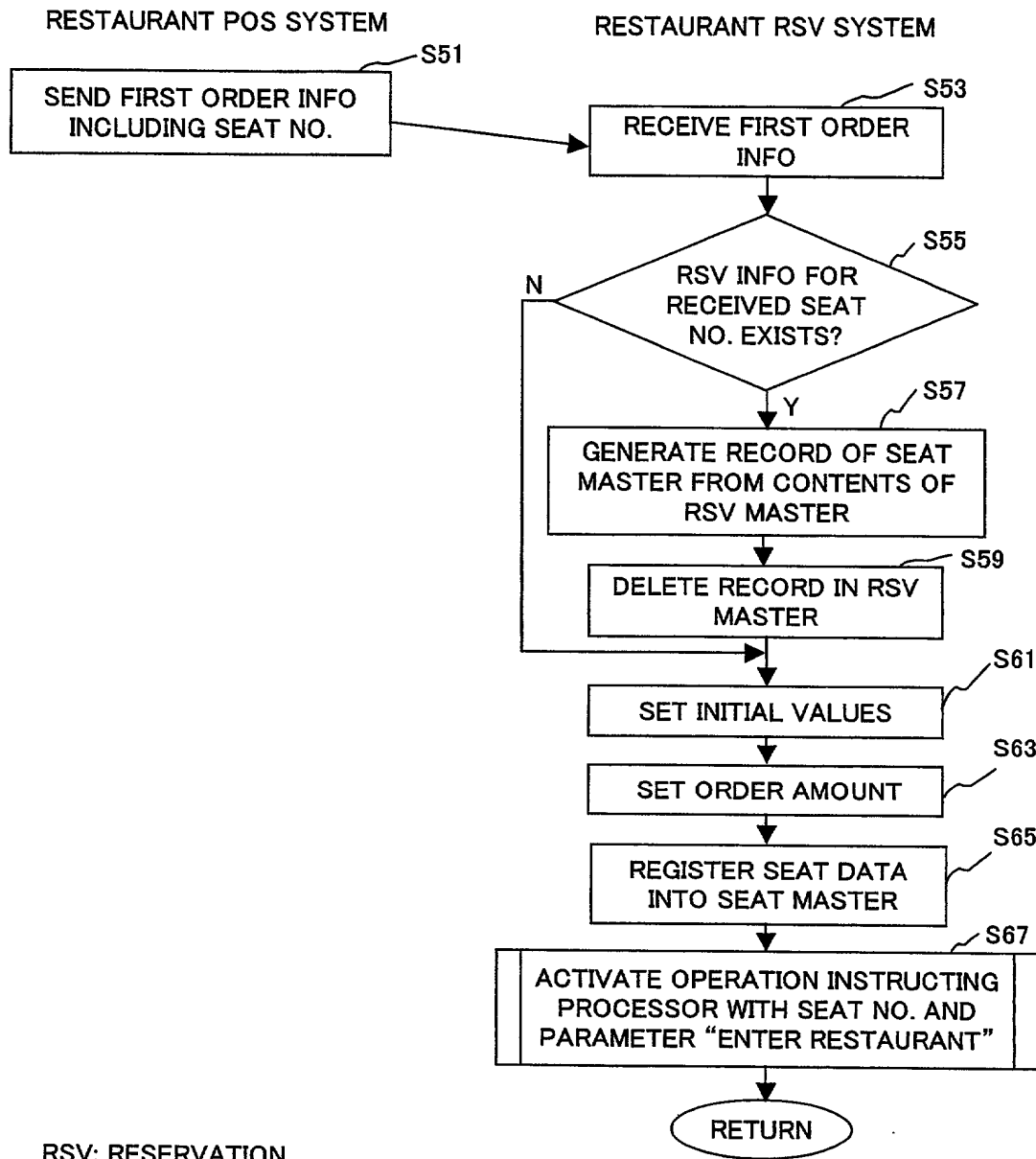


FIG.12

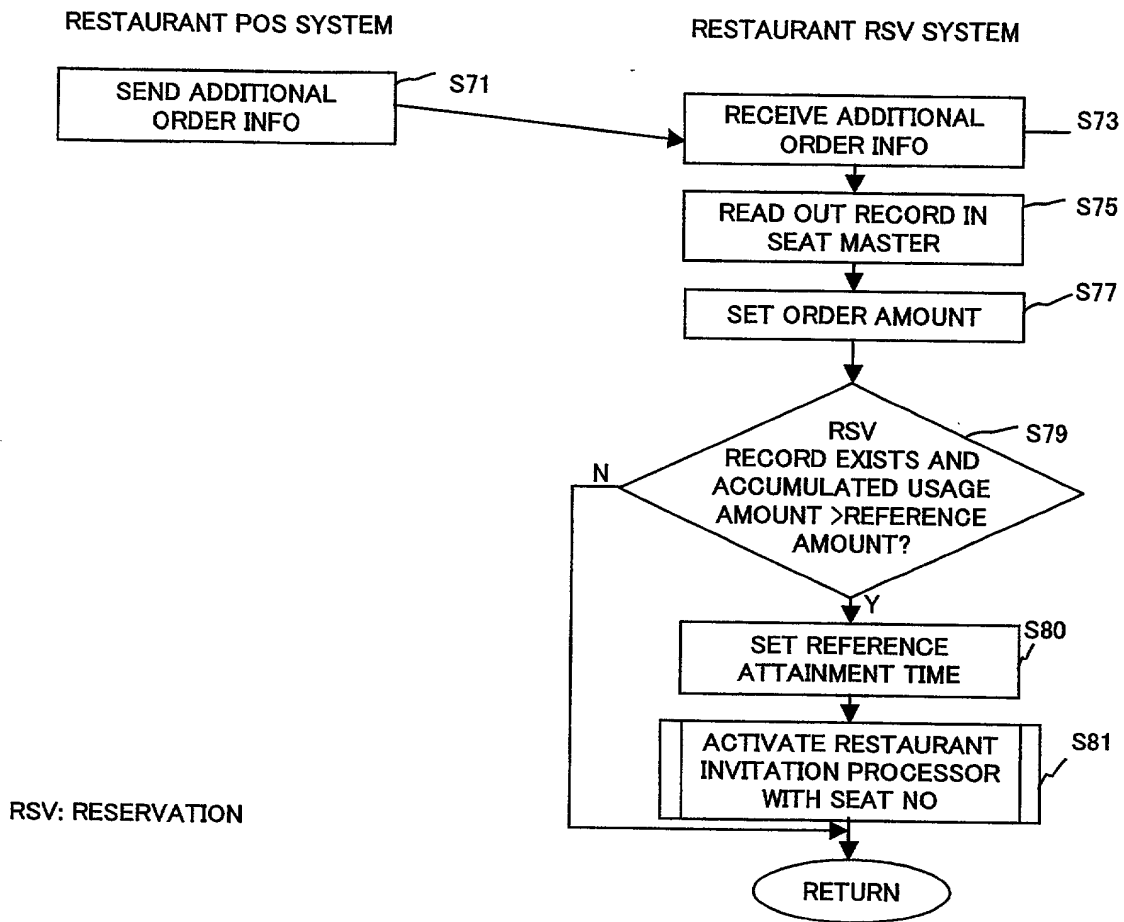


FIG.13

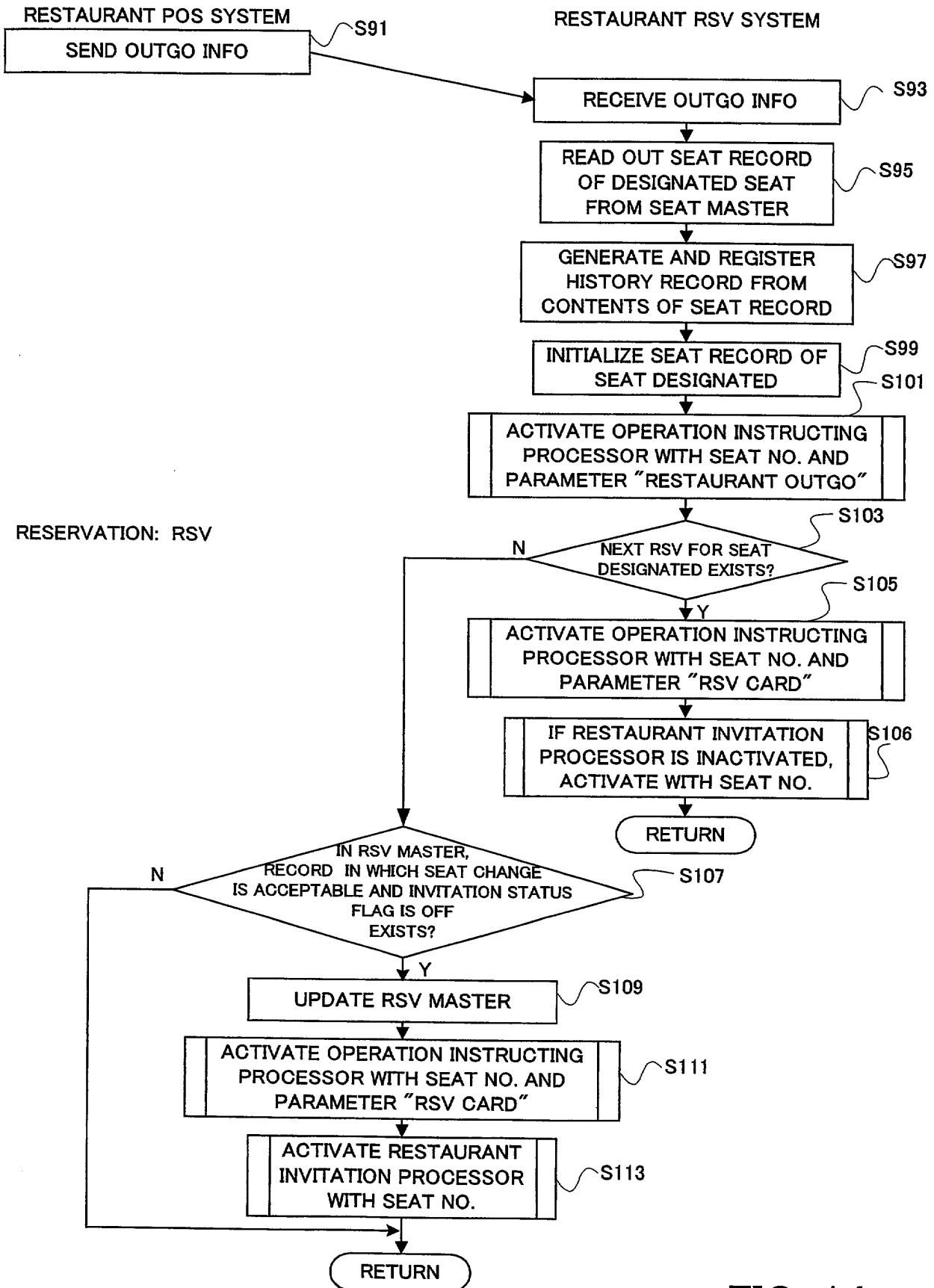


FIG. 14

1501

1502

KEY		USAGE STATUS INFORMATION					
SEAT NO.	DATE	START TIME	NO. OF CUSTOMERS	PURPOSE	ACCUMULATED USAGE AMOUNT	REFERENCE ATTAINMENT TIME	END TIME
001	20010926	1730	03		00013400	1905	1920
002	20010926	1700	04		00006540		1750
002	20010926	1800	04		00014920	1835	1855
005	20010926	1740	05	PARTY	00019850		1920
011	20010926	1750	08	WELCOME PARTY	00026630		1925

1
2
3
4
5

1503

RESERVATION INFO.							
RECEIPT DATE	RECEIPT TIME	NAME	E-MAIL ADDRESS	RESERVED NO. OF PERSONS	MALE	FEMALE	PURPOSE
1							
2							
3							
4	20010926	1730 ICHIRO OGAWA	OGAWA@INFOXX. NE. JP	6			PARTY
5	20010926	1740 KAORU KAWAMURA	KAIRI@GROUP.COM	8	5	3	REUNION PARTY

FIG. 15

RSV PERSON TERMINAL

RESTAURANT RSV SYSTEM

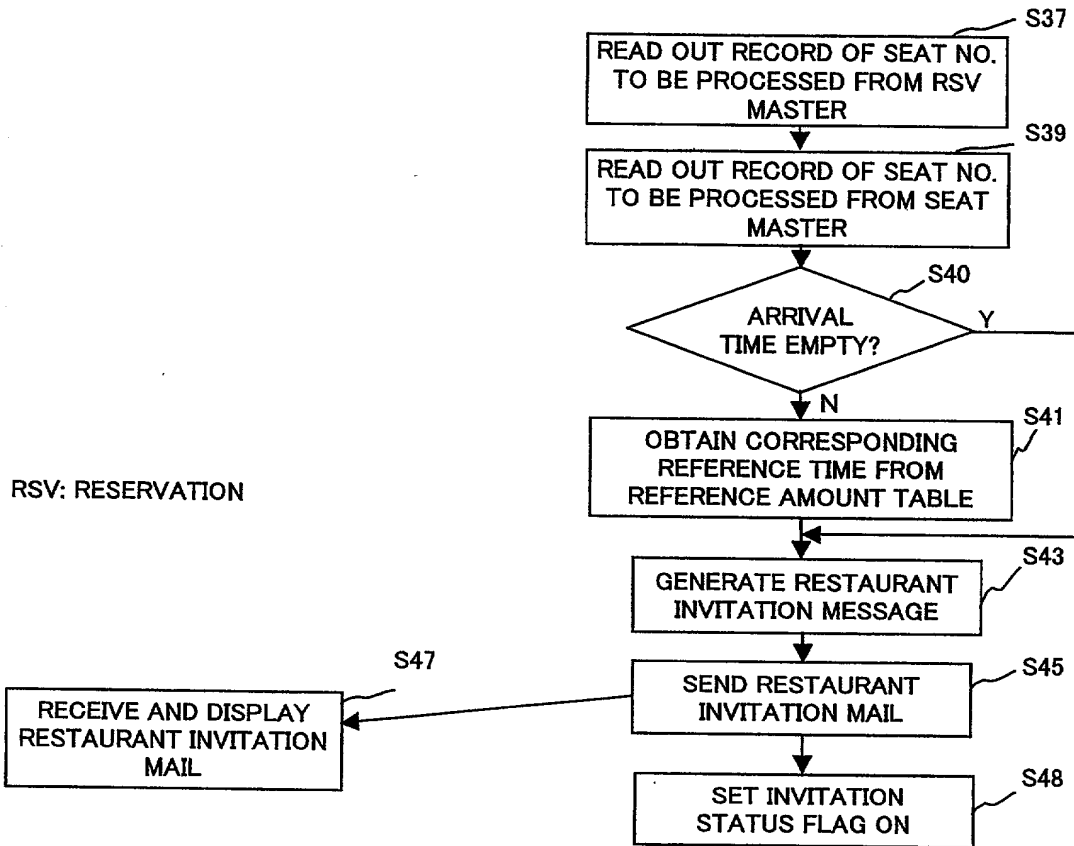


FIG.16

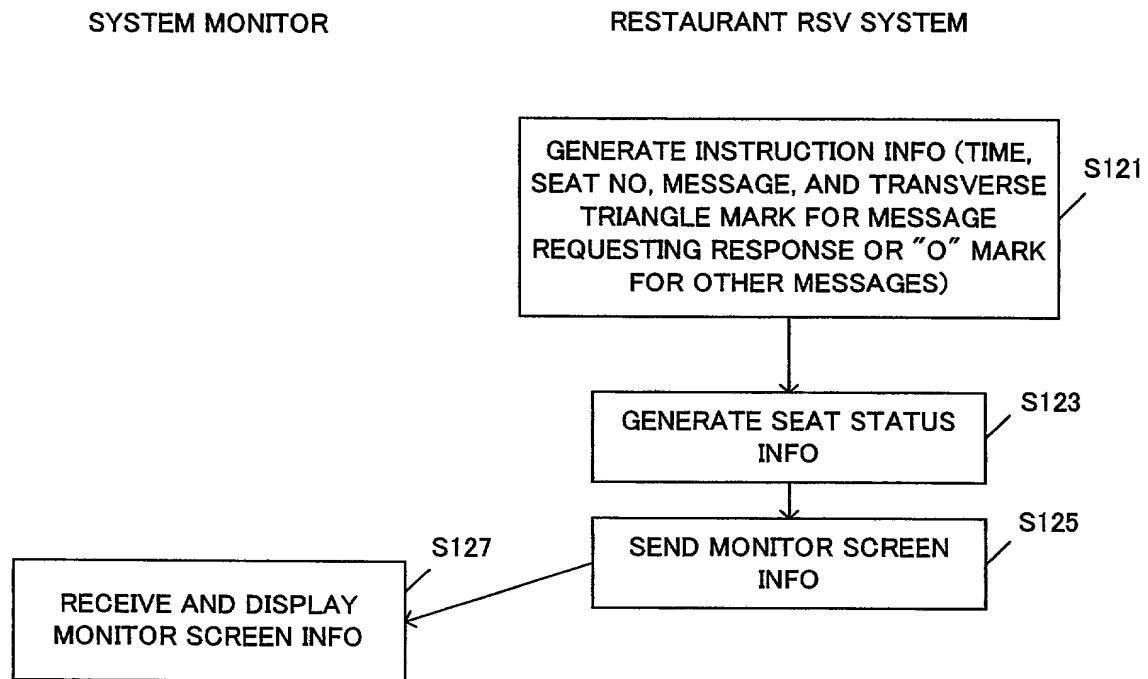
TO: YOSHIKO ITO
FROM: BAR UZURA
TIME: 2001/09/26, 20:10:36
SUB: INFORMATION ABOUT YOUR VISIT

DEAR: MS. YOSHIKO ITO

PLEASE COME TO OUR RESTAURANT
AT 20:30.

BAR UZURA

FIG. 17



RSV: RESERVATION

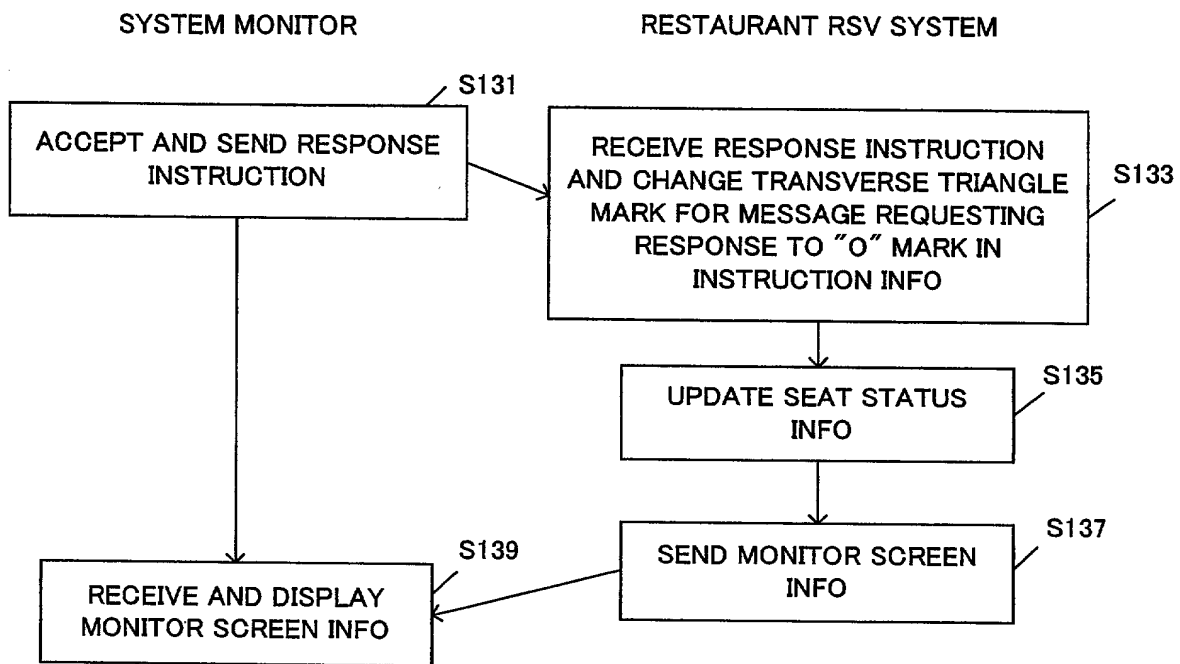
FIG.18

RESTAURANT MONITOR							2001/09/26 19:30				
							1901				
NO.	CAPACITY	VACANCY	PURPOSE	ARRIVAL TIME	PROGRESS STATUS	NEXT RESERVATION	1903	1904	1905	1906	1902
1	4	VACANT	—	—	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		RESPONSE	TIME	NO.	STATUS / INSTRUCTION	
2	4	OCCUPIED	REUNION PARTY (ONLY WOMAN)	19:00	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>	1700	2	ARRIVED	
3	4	VACANT	—	—	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input type="checkbox"/>	1800	8	ARRIVED	
4	4	OCCUPIED	REUNION PARTY (MIXED)	18:30	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>	1800	12	ARRIVED	
5	6	VACANT	—	—	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input type="checkbox"/>	1800	13	ARRIVED	
6	6	OCCUPIED	WELCOME PARTY (MIXED)	18:30	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>	1810	2	PROVISIONAL RESERVATION RECEIVED	
7	6	VACANT	—	—	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input type="checkbox"/>	1830	6	ARRIVED	
8	8	OCCUPIED	WELCOME PARTY (MIXED)	18:00	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	RESERVATION	<input type="checkbox"/>	1830	4	ARRIVED	
9	8	VACANT	—	—	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input type="checkbox"/>	1840	2	CONFIRMATION OF RESERVATION SENT	
10	8	OCCUPIED	FAREWELL PARTY (ONLY MEN)	19:00	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>	1850	2	LEFT	
11	8	VACANT	—	—	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input type="checkbox"/>	1850	2	MAKE SEAT RESERVED	
12	1	OCCUPIED	—	18:00	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	RESERVATION	<input type="checkbox"/>	1900	10	ARRIVED	
13	1	OCCUPIED	—	18:00	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>	1900	2	ARRIVED	
					<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input type="checkbox"/>	1930	7	RESERVATION RECEIVED	
					<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>	1930	7	MAKE SEAT RESERVED	
					<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>	1930	4	PROVISIONAL RESERVATION RECEIVED	
					<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>		<input type="checkbox"/>				

DONE

1907

FIG. 19



RSV: RESERVATION

FIG.20

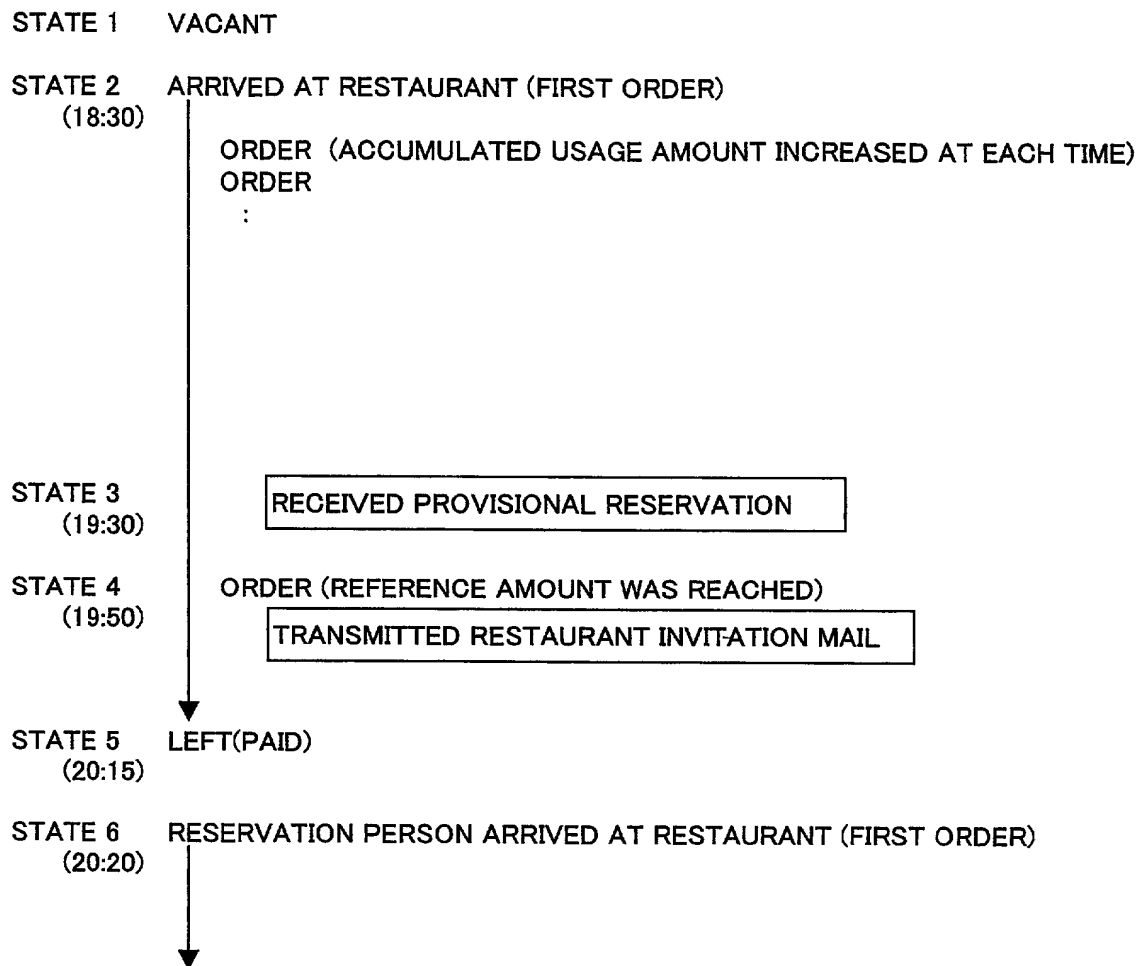


FIG.21

	STATE					
	1	2	3	4	5	6
SEAT MASTER FILE SEAT NO. : DATE START TIME NO. OF PERSONS ACCUMULATED USAGE AMOUNT REFERENCE ATTAINMENT TIME END TIME : RECEIPT DATE RECEIPT TIME NAME :	4	4 26 1830 4 500	4 26 1830 4 13420	4 26 1830 4 18140 1950	4	4 26 2020 4 350
RESERVATION MASTER SEAT NO. RECEIPT DATE RECEIPT TIME NAME :	4 26 1820 KINOSHITA		4 26 1930 ITO	4 26 1930 ITO	4 26 1930 ITO	
USAGE HISTORY FILE SEAT NO. DATE START TIME ACCUMULATED USAGE AMOUNT REFERENCE ATTAINMENT TIME END TIME : RECEIPT DATE RECEIPT TIME NAME :					4 26 1830 18820 1950 2015 26 1820 KINOSHITA	

FIG.22

2001/09/26 19:30

RESTAURANT SELECTION SCREEN

2301

2302

2303



RESTAURANT NAME	PRESENT VACANCY	SEAT STATUS
BAR AKEBONO	VACANT	SEAT STATUS 
BAR ICHI-JIKU	OCCUPIED	SEAT STATUS
BAR UZURA	VACANT	SEAT STATUS
<div><div>!</div><div>!</div><div>!</div><div>!</div></div>		
RESTAURANT WATANABE	OCCUPIED	SEAT STATUS 

FIG. 23

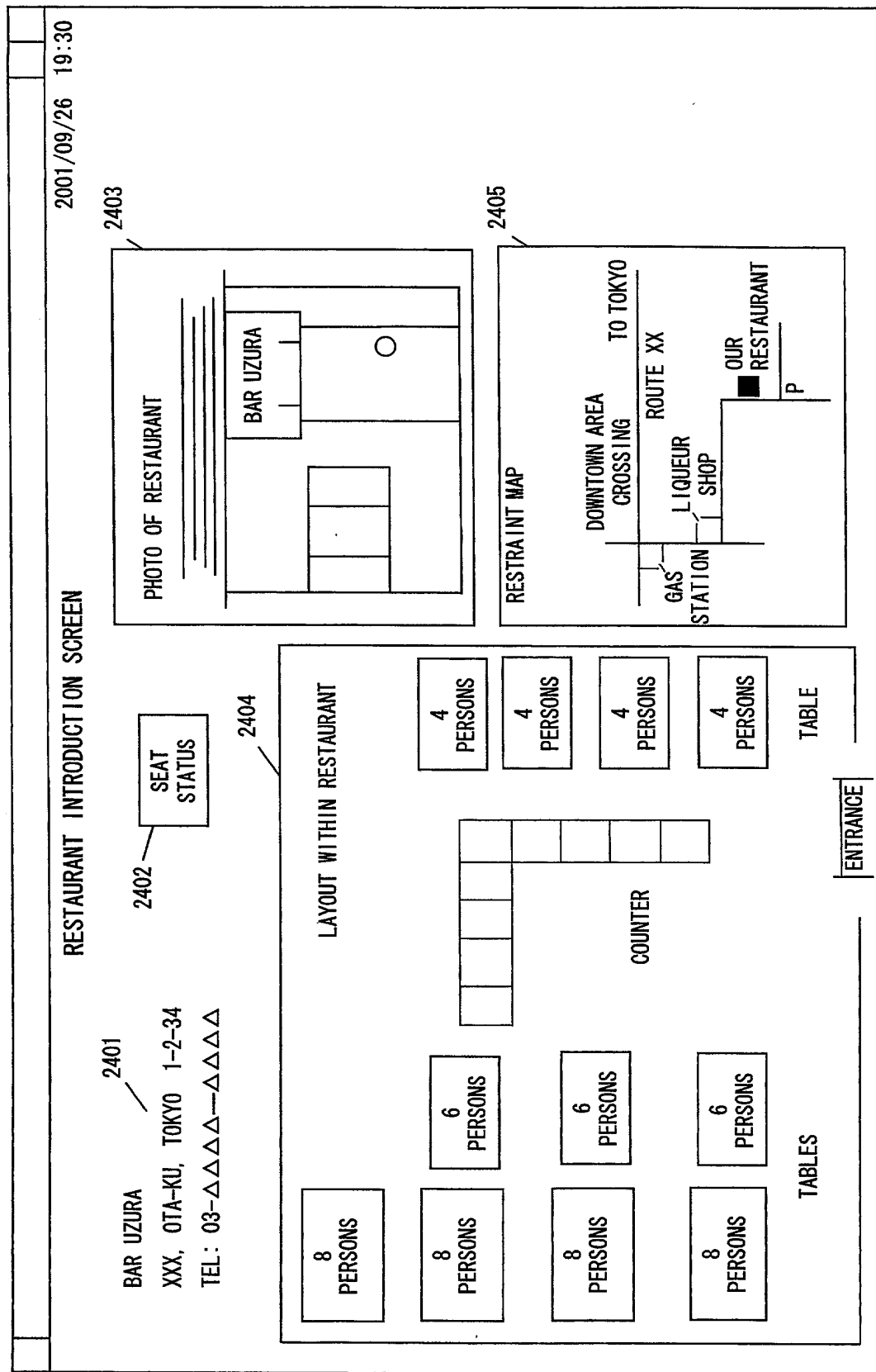


FIG. 24